

MINUTES OF THE STATE LEVEL BANKERS' COMMITTEE (SLBC) MEETING OF MIZORAM FOR THE QUARTER ENDED SEPTEMBER, 2019 HELD ON 21.11.2019

The Mizoram SLBC meeting for the quarter ended September, 2019 was held at the Conference Hall, New Secretariat, Aizawl on 21.11.2019 at 11:00 a.m. The meeting was co-chaired by Shri Lalnunmawia Chuaungo, IAS, Chief Secretary, Govt. of Mizoram and Shri Digmanu Gupta, General Manager (NW-2), State Bank of India, N.E. Circle, Guwahati. The meeting was also attended by senior officials from RBI, NABARD, Government Departments and various Banks in the State.

Shri Lalnunmawia Chuaungo, IAS, Chief Secretary, Govt. of Mizoram, after welcoming everyone in the meeting hall, urged all the members for timely conduct of the SLBC Meeting and insisted the Banks for the implementation of the suggestions and decisions taken in the meeting, so that the objective of socio economic development for the state can be fulfilled. He expressed dissatisfaction over the prevailing poor CD ratio in the state, he reminded the Banks about the need, to be pro-active to act both as financier and facilitator. The Chief Secretary also advised that, applicants should be properly guided before receiving their loan applications, instead of simply asking for information, so that credit off-take will increase.

Shri Digmanu Gupta, General Manager (NW-2), SBI said that it is always good to approach with right attitude towards the development of the people of the state. He was pleased to know that the CD ratio has improved to 41.50% from the last quarter at 39.70% and the priority sector lending to 66%. The only issue faced is cultivation of credit culture among the public, the awareness for repayment of loans and its benefits. He also expressed his hope to achieve better performance in ACP.

Thereafter, Shri Mihir Das, AGM (SLBC) started the proceeding and welcome the chairman and other members of the committee. The meeting proceeded with a discussion on agenda and related issues.

1: Adoption of minutes of the last meeting: The SLBC Convener informed the house that the Minutes of State Level Bankers' Committee meeting held on 09.10.2019 for the quarter ended June, 2019 were circulated to all members. Since no request for amendment, except one, from the RBI was received and incorporated, thereafter, the house adopted the minutes.

Map of Mizoram in the agenda booklet to be corrected: The Chief Secretary told the Committee that a new map of Mizoram incorporating newly created districts have been prepared in the agenda booklet but shows incorrect boundaries of Saitual district and request the SLBC to correct it for the booklet of the next Meeting to avoid dispute.

(Action: SLBC)

2. REVIEW OF ACTION TAKEN REPORT on Minutes of last SLBC Meeting dated 9th October, 2019. ATR seen, explained and approved by the committee with further action points as follows:

Progress on Roadmap for providing banking services in every village having population below 2000: The committee reviewed the achievement and said many banks have done nothing for providing banking services in the allotted village. The Committee requested all banks to complete coverage of all allotted villages under

roadmap within December, 2019. For this the SLBC was requested to again provide the list of villages allotted to various banks. Banks have to report the progress to SLBC which will be monitored and reviewed in the next Meeting. The representative of MzSRLM also told the Committee that they have identified a good number of woman members of SHG at 51 locations for appointment of BC in collaboration with MRB covering every district except Aizawl and Lunglei, as these two districts are taken over only from October, 2019. The representative from NABARD also suggested that all banks appoint Bank Sakhi for their allotted villages from the members of SHG from MzSRLM. The representative of MzSRLM also told the committee that they have appointed 71 numbers of Bank Sakhi all over the state.

(Action: All Banks/SLBC)

Opening of MRB Branch at East Phaileng and Kawlbem villages: The representative of MRB told the Committee that, feasibility survey has been conducted for opening of a branch at E.Phaileng and Kawlbem villages, and as per the report it was found that opening of brick and mortar branch is economically not viable. The Committee requested the MRB to undertake survey again with including the nearby villages on cluster approach, so that it will qualify for opening a branch at these villages. The representative of MRB promised the Committee to look into the matter again.

(Action: MRB)

Strengthening of MRB W.Phaileng Branch: The committee was told that the honourable MLA of Dampa Constituency, requested opening of SBI Branch at W.Phaileng village as the present strength of MRB W.Phaileng Branch could no longer serve the mounting demands of the people. The Committee suggested MRB to augment the staff strength at MRB W.Phaileng and the representative of MRB promise to follow up the matter.

(Action: MRB)

Opening of SBI ATM at Reiek village: The Chief Secretary told that as more and more tourists visiting at Reiek village daily, there is a great demand for opening of ATM there. The house discussed the matter and requested the SBI to undertake feasibility survey for installation of ATM at Reiek village.

(Action: SBI)

Submission of list of applications under Housing For All (HFA) to the controlling offices of banks in respect of loan applications sponsored to branches: The Committee was told that list of loan applications under HFA sponsored to bank branches are yet to be provided by the nodal department (UD&PA). The Committee again requested the UD&PA Department to provide the list to the controlling offices of banks so that proper follow up can be done.

(Action: UD&PA Dept.)

Opening of ATM at Bethlehem Veng and Republic Veng: The Addl. Deputy Commissioner, Aizawl District told that during the recent DCC meeting there is a request from honourable MLA for opening an ATM at Bethlehem Veng and Republic Vengthlang. While Bethlehem Veng falls under the sub-service area of PNB, Republic Vengthlang is within the sub-service area of YES Bank. In the meeting the representative of both banks informed that they had already completed survey of feasibility. The committee requested the concerned banks to find ways to open ATM at the requested locality as early as possible.

(Action: PNB & YES Bank)

3. Review of Operations of Business Correspondents (BCs) – hurdles/issues involved: The Committee was told that SLBC Sub-committee on Financial Inclusion in its meeting dated 14.11.2019, while discussing operations of BCs has observed that

internet connectivity and electricity are still the main hurdle in operation of BC in rural areas and requested the SLBC committee to address issue. After discussion, the Chief Secretary told that he will take up the internet matter at the coming meeting with telecom service providers in the state. SLBC to write to Power & Electricity Department on the matter and to put up the draft letter to him. **(Action: SLBC)**

4. Review of credit disbursement by banks:

Achievement under Annual Credit Plan (ACP) of the State, Priority Sector Lending: The overall achievement of the ACP target under priority sector up to September 2019 is reported as 18.99%. The Committee observed that the achievement for the half year not touching even 20% whereas we are supposed to have disbursed at least 50% at this time. Two banks viz. ICICI Bank and Yes Bank reported **zero** achievement under the ACP up to September 2019. The representative from Yes Bank told the committee that they will start sanctioning loans under priority sector from next quarter. The house observed that the achievement was not satisfactory and request bankers to find ways to disburse more loans to achieve the ACP target during the year. No representative from ICICI attended the meeting the SLBC has been requested to ask for explanation from them. **(Action: Banks/SLBC)**

Attendance of SLBC Meetings by Zonal Manager

The Committee also requested the SLBC Bank to write to the Chairman/CEO of all Banks to depute Zonal Managers to attend SLBC who can take decision in matters of loans to attend the SLBC meetings in future. **(Action: SLBC)**

Flow of credit to MSMEs:

There is achievement of Rs.131.23 crores under MSME finance up to September 2019 as against negative growth of Rs.66.82 crores in September 2018. The total loan outstanding under the portfolio as on September 2019 is Rs.989.87 crores and increased by Rs.92.20 crores over September, 2018.

Flow of credit to Housing for All (HFA): The house was told that the total advances outstanding on **Housing for All (HFA)** as on September 2019 is 1365 dwelling units amounting to Rs.89.92 crores. There was an increase of 199 dwelling units over March 2019. A sum of Rs.13.88 crores was disbursed during the FY 2019-20 up to September 2019. It was also told there are as many as 13 banks that reported Zero achievement under HFA.

HFA compliance report: Meanwhile, the representative from UD&PA Department told having not received compliance report sought from banks on sanction of housing loan under HFA. The house requested all banks to submit the compliance report as required by the UD&PA Department.

(Action: Banks/UD&PA Dept.)

Claim the interest subsidy under HFA: Two banks i.e. MCAB and South India Bank reported inability to claim the interest subsidy under the scheme. The committee requested the banks to discuss the matter with the nodal department to sort out the problem.

(Action: UD&PA Dept. and MCAB & SIB)

Monitoring of loan applications sponsored to banks: The committee observed that the progress in loan sanctioned under HFA is very slow and requested controlling offices of all Banks to closely monitor the sanctioning process.

(Action: Banks/SLBC)

Common check list for scrutiny of loan applications under HFA

The committee observed that unless common check list is available, different banks may apply different yardstick while checking the application. It was therefore, decided that MRB and SBI will prepare a common check list for use by all banks in this regard.

(Action: MRB/SBI)

Lending towards government sponsored schemes (DAY-NRLM, DAY-NULM, MUDRA, Stand-Up India, PMEGP, etc.) and impact of these schemes:

The house advised all banks to instruct their branches to dispose of all pending GSS applications at the earliest and maintain the liaison with the sponsoring agencies, for increasing the credit portfolio.

(Action: Banks/ Sponsoring Agencies)

MUDRA Loan: It was reported that there are 5 banks who do not sanction MUDRA loan during the financial year up to September, 2019 i.e. Axis, Bandhan, NESFB, Yes Bank and MUCO Bank. The committee was requested these banks to sanction MUDRA loan as it is the flagship program of the Prime minister.

(Action: Axis / Bandhan /NESF / Yes and MUCO)

Forwarding of PMEGP loan application to banks: Members told the committee that that sponsoring of loan application of selected PMEGP beneficiaries got delayed and there is always no sufficient time for proper assessment of the loan proposal. The representative from KVIC told the committee that, PMEGP loan applications from all districts except Aizawl district. Regarding of Aizawl district, he informed the house that, the District Task Force Committee will conducted the meeting very shortly to finalize selection and loan applications will be forwarded to branches very soon. The committee requested the nodal agencies to immediately forward the loan applications to banks.

(Action: KVIC/DIC)

Follow up of PMEGP loans by Sponsored Agencies: The committee was told that the sub-committee on credit disbursement by banks in their meeting on 14.11.2019, proposed that monitoring of NPA under PMEGP be done by the sponsoring agencies as was done in respect of SHGs under NRLM & NULM so that there will be better recovery under the scheme. The committee decided to request the sponsoring agencies to monitor the sponsored loans more closely to prevent the accounts becoming NPA.

(Action: Commerce & Industries Department/KVIB & KVIC)

5. KCC loans: It has been observed that, there is a YoY negative growth of 485 units, where banks have sanctioned only 1247 nos. of new KCC loans till September 2019 as against 1705 nos. in September, 2018. The Committee has requested to all banks to improve their credit portfolio in Agriculture by achieving the ACP target.

(Action: All Banks)

Crop insurance under PMFBY and related issues: The committee was told that crop loan insurance under PMFBY scheme has not yet been implemented in the state till date. The committee requested the nationalized insurance companies operating in the state to come forward in this connection.

(Action: National Insurance Company/ New India Assurance Company/ Oriental Insurance Company & United India Insurance company/ Agriculture department / State Govt.)

Fixation of Crop season: The representative from RBI told the committee that under the guidelines on Prudential Norms on Income Recognition, Asset Classification and provisioning pertaining to Advances, the 'crop season' for determining the NPA classification of agricultural advances should be as fixed by the SLBC in each State. The committee after discussion decided that the matter should be included as one of the agenda of sub-committee on credit disbursement and the decision thereat may be vetoed by SLBC meeting.

(Action: SLBC)

6. CD Ratio & related issues: The Details of Deposits Advances and CD Ratio were presented to the committee wherein the CD ratio was shown as 42.99% with a YoY growth of 1.43% as on September, 2019. Axis Bank, Federal Bank, ICICI Bank and Yes Bank are having less than 20% CD ratio and the Committee has requested these banks to improve their CD ratio in the next Quarter.

(Action Point- AXIS, FED, ICICI, YES)

Preparation of Bank-wise YoY growth in CD ratio: In order to enable easy comparison, the committee requested the SLBC to show bank-wise YoY growth in CD ratio from the next quarter.

(Action: SLBC)

Review of Districts with CD Ratio below 40% and working of Special Sub-Committees of the DCC (SCC): Among the districts Aizawl, Hnahthial and Serchhip have CD ratio less than 40%. In Aizawl district the Special DCC Meeting has also been held. Suggestions made towards improvement CD ratio in the Spl. Sub-Committee of DCC were discussed at the main DCC meeting and followed up. The Spl. DCC Sub-Committee is not conducted in Hnahthial and Serchhip Districts as the fall in CD ratio is caused by sudden growth in deposits consequent upon the release of compensation for damage of houses and landed properties due to widening of national highway.

7. Position of NPAs in respect of schematic lending: The position of NPA under schematic etc. as on 30.09.2019. In Priority Agri, 67.70, in Priority MSE is 121.13, Priority Education is 1.07, Priority Housing is 33.88, in PMEGP is 8.57 Crs. and NRLM/SGSY is 0.46 crores.

Recovery of Priority Advances: The position of recovery under various priority sector advances/schemes as on 30.09.2019 is reported as under: In PMEGP is 2.16 out of 54.36, NRLM is 2.36 out of 22.12, PSA (Agri) is 11.70 out of 629.59, PSA (Crop loan) is 8.03 out of 249.87, in PSA (Industry) 15.27 out of 1423.80 and in PSA (Services & Ors) is 84.59 out of 912.16. Out of total outstanding amount in priority sector advances of 2965.56 Crores, the recovery amounts to Rs. 111.57 Crores

Certificate Cases and Recovery of NPAs: The position of recovery under Bakijai cases as on 30.09.2019 is as under: Number of Pending Cases at the close of the Quarter is 52 with an amount of Pending Cases at the close of the Quarter is 10.61 crores. The committee told bankers to effectively utilize the office of certificate officer for recovering loans under Bakijai scheme.

(Action: All Banks)

8. Position of Social Security Schemes: as on September 2019: During the qtr, PMJDY, PMJJBY, PMSBY and APY No are 7476, 5490, 7310 and 382 respectively. As on September '19 quarter, the cumulative nos. is 447390, 60449, 95185 and 6391 respectively.

(Action point: All banks)

9. Discussion on policy initiatives of the Central/State Government/RBI (Industrial Policy, MSME Policy, Agriculture Policy, Start-Up Policy, etc.), and expected involvement of banks: At the initiative of the SLBC Sub-Committee NABARD has been requested to conduct a study on assessment of credit requirement and gaps in respect of agriculture and allied sector. During the last meeting RD Department reported having started the survey on behalf of NABARD. The representative from NABARD told the committee that the process is under way and being overseen by Rural Development Department. He told that once the duly fill up data are received, they will prepare the report and submit to the SLBC.

(Action: NABARD/RD Dept.)

10. Review of functioning of RSETIs:

RSETI at Aizawl: The RSETI at Aizawl was reported having imparted training to 640 candidates from April 2019 to September 2019. As many as 179 candidates have been settled out of which 157 were credit linked. The Institute has been awarded a rating of 'BC' in the recently concluded Grading/Rating Inspection. The institute has also recently recruited one each of Faculty and Assistant doubling the number in each post.

RSETI at Kolasib: The MRB has also reported having started furnishing the RSETI building at Kolasib and is expected to start functioning from January 2020.

(Action: MRB)

RSETI in Lunglei: The earlier meetings held on 28.06.2019 and 09.10.2019 had entrusted the HDFC Bank to find ways to sponsor RSETI in Lunglei district and communication was sent in this regard. The representative from HDFC Bank present at the meeting could not tell the status and promise to inform the SLBC once they receive a reply from their controlling office.

(Action: HDFC)

11. SLBC Meeting Calendar for the FY 2020 was also presented in the house. For December 2019 quarter it is scheduled on 14.02.2020, for March 2020 on 15.05.2020, for June 2020 on 11.08.2020 and for September 2020 quarter meeting it is scheduled on 13.11.2020.

(Action: SLBC)

12. Constitution of Implementation Committee - Standardized system for data flow and its management by SLBC/ UTLBC Convenor Banks on SLBC/ UTLBC websites: The representative of RBI told that Implementation committee on standardized system for data flow and its management by SLBC/ UTLBC Convenor Banks on SLBC/ UTLBC websites is required to be constituted as per corporate office

instruction. It was clarified that the SLBC site is managed and maintained at SBI LHO Guwahati on the name of SLBCNE for entire NE region states, hence, there is no need to constitute the said sub-committee in Mizoram.

13. The guidelines applicable to Banks for extending relief measures in areas affected by natural calamities: The representative of RBI told that their corporate office has issued letter to all banks including RRBs guidelines applicable to Banks for extending relief measures in areas affected by natural calamities in the form of Master Direction. He requested the forum to make sure that these are being implemented in each bank. The committee requested the RBI to send copy of the said guidelines to each individual bank with instruction to implement the same as the same is not addressed in the name of SLBC convener.

(Action: RBI)

The meeting was finally concluded with a vote of thanks by Shri Jitendra Kant Thakur, Deputy General Manager (B&O), SBI, Z.O., Silchar.

Sd/-
Co-Chairman, SLBC (Mizoram),
Shri Lalnunmawia Chuaungo, IAS, Chief Secretary, Govt. of Mizoram
and Shri Digmanu Gupta, General Manager (NW-2),
SBI, N.E. Circle

Annexure-I

**LIST OF PARTICIPANTS IN THE SLBC (MIZORAM) MEETING
FOR SEPTEMBER 2019 QUARTER HELD ON 21.11.2019**

(A) RBI, NABARD, SIDBI, NEDFI etc.

1	Ms Mary L. Deng	General Manager	RBI	Aizawl
2	Shri K. Samuel Liangosiam	Manager	RBI	Aizawl
3	Shri S.N. Mallick	General Manager	NABARD	Aizawl
4	Shri Vikash Agarwal	Manager	SIDBI	Aizawl

(B) State & Central Government officials

1	Shri Lalnunmawia Chuaungo	Chief Secretary	Govt. of Mizoram	Aizawl
2	Shri Vanlalchhuanga	Com. (Finance)	Govt. of Mizoram	Aizawl
3	Shri Naveen	Registrar, Cooperation	Govt. of Mizoram	Aizawl
4	Ms Ramdinliani	Jt.. Secy. (Planning)	Govt. of Mizoram	Aizawl
5	Shri John LT Sanga	Addl. D.C., Aizawl	Govt. of Mizoram	Aizawl
6	Shri H. Manthianga	Jt. Director (Horti.)	Govt. of Mizoram	Aizawl
7	Shri LR Dingliana	Supt. of Police (Crime)	Govt. of Mizoram	Aizawl
8	Ms H. Lalchhandami	C.E.O., MzSRLM	Govt. of Mizoram	Aizawl
9	Ms Lalnuntluangi	Executive Officer (K.V.I.B.)	Govt. of Mizoram	Aizawl
10	Shri LaLdula Sailo	Nodal Officer(PMEGP), KVIC	Govt. of India	Aizawl
11	Shri VL Nghahmawia	R.O., UD&PA	Govt. of Mizoram	Aizawl
12	Dr. V. Lalthlamuana	Jt. Director (A.H. & Vety.)	Govt. of Mizoram	Aizawl
13	Shri Zoramchhana	Jt. Director (IF&SL)	Govt. of Mizoram	Aizawl
14	Shri JH Biakdikluanga	MFS, UD&PA	Govt. of Mizoram	Aizawl
15	Ms Kroszarmawii	SMM, UD&PA	Govt. of Mizoram	Aizawl
16	Shri Lunzosang	SMM(FI), MzSRLM	Govt. of Mizoram	Aizawl
17	Ms Melody Ngurthantluangi	Under Secy. (Finance)	Govt. of Mizoram	Aizawl
18	Shri C. Lalthlamuana	Dy. Director (Agri. Dept.)	Govt. of Mizoram	Aizawl
19	Ms Laldinpuii	D.D. (Com & Industries)	Govt. of Mizoram	Aizawl
20	Ms Zoramthangi Chhangte	D.D. (S.W. & T.A. Dept.)	Govt. of Mizoram	Aizawl
21	Ms Lattleipuii	Jt. Director (Fisheries)	Govt. of Mizoram	Aizawl

(C) Convenor Bank

1	Shri Digmanu Gupta	General Manager(NW-2)	S.B.I. , L.H.O.	Guwahati
2	Shri Sushanta Sahoo	D.G.M. (SLBC)	S.B.I. , L.H.O.	Guwahati
3	Shri Jitendra Kant Thakur	D.G.M. (B&O)	S.B.I., Z.O.	Silchar
4	Shri Mihir Das	A.G.M. (SLBC)	S.B.I., L.H.O.	Guwahati
5	Shri Ralte Ralkhuma	Chief Manager(SLBC)	S.B.I., R.B.O.	Aizawl
6	Shri M. Devakishore Singh	Chief Manager (Credit)	S.B.I., R.B.O.	Aizawl
7	Ms Lalinlawmi	Chief Manager(LB)	S.B.I., L.B.O.	Aizawl
8	Ms Lalhlupuii	Chief Manager(LB)	S.B.I., L.B.O.	Lunglei
9	Shri Lawmvel Langel	Lead District Manager	S.B.I., L.B.O.	Champhai
10	Shri Henry L. Hrahse	Director	SBI-RSETI	Aizawl

(D) Other banks/Insurance companies

1	Shri Lalzuahliana	C.E.O.	M.C. Apex Bank	Aizawl
2	Shri Amal Sarkar	General Manager	Mizoram Rural Bank	Aizawl
3	Shri Dibyendu Majumdar	Vice President	Yes Bank	Aizawl
4	Shri Benjamin Chhakchhujak	Branch Manager	Yes Bank	Aizawl
5	Shri Jaikshan MN Bodra	Branch Manager	Syndicate Bank	Aizawl
6	Shri Utsaf Dey	Branch Manager	Indian Bank	Aizawl
7	Shri C. Vanlalhlamuana	Branch Manager	Bank of India	Aizawl
8	Ms Lalnunsangi	Manager (F.I.)	Mizoram Rural Bank	Aizawl
9	Shri Manoj Kumar	Branch Manager	Canara Bank	Aizawl
10	Shri Dorendro Athokpam	Branch Manager	Union Bank of India	Aizawl
11	Shri Paul Peringuttu	Branch Manager	Federal Bank	Aizawl
12	Ms Thanluna Gangmei	Dy. Manager	Bank of Maharashtra	Aizawl
13	Shri J. Baite	Branch Manager	Punjab National Bank	Aizawl
14	Shri Andrew Vanlaldinpuia	A.B.M.	NESF Bank	Aizawl
15	Shri S.K. Jha	A.G.M.	UCO Bank, Zonal Office	Agartala
16	Shri Lalruatkima	C.M.	UCO Bank	Aizawl
17	Shri Krisahndu Mandal	Circle Head	Bandhan Bank	Silchar
18	Shri Kundan Kumar	Branch Manager	United Bank of India	Aizawl
19	Shri Lalrohluna Pakhuangte	Branch Manager	Central Bank of India	Aizawl
20	Shri Lalsuanlian	Manager	Bank of Baroda	Aizawl
21	Shri Jeremy Lalnunmawia	Asst. Manager	Indusind Bank	Aizawl
22	Shri Lalnuntluanga	Branch Manager	IPP Bank	Aizawl
23	Shri Justin Jose	Branch Manager	South Indian Bank	Aizawl
24	Ms Zorampari	Branch Manager	Bandhan Bank	Aizawl
25	Shri Vanlalhuma	Manager	MUCO Bank	Aizawl
26	Shri Thangboi Gangte	Asst. Manager	IDBI Bank	Aizawl
27	Shri P.Singsit	Branch Manager	Punjab & Sind Bank	Aizawl
28	Shri Mrityunjay Kanhaya	Branch Manager	HDFC Bank	Aizawl
29	Shri Joy Deb Das	Branch Manager	Axis Bank	Aizawl
30	Ms Nangngaihjung	ADM Officer	United India Ins. Co. Ltd.	Aizawl
31	Shri Z. Lalnunmawia	Divisional Incharge	National Insurance Co. Ltd.	Aizawl